

Group Chat Server

Group Chat is one of the most exciting new features of OCS 2007 R2. Group chat allows users and administrators to create conversations in chat rooms that users can visit anytime and read or participate in an ongoing discussion. Compared to long email threads and non-persistent IM, group chat is a much more efficient way to collaborate on specific topics.

While Group Chat is a significant advance in collaboration technology, most medium and larger Enterprises in regulated environments – particularly finance, health care and pharma – will find provisioning users and ongoing change management much more complex. This is particularly true when it comes to assigning and maintaining entitlement authorization policies for compliance and security purposes.

Management Features - Quick Reference Guide

Administrative Functionality

- Configure federation
- PRX integration
- Allow/withhold public IM connectivity
- Configure archiving for different types of users
- Allow/withhold public IM connectivity
- Permit anonymous participants by chat room or chat category
- Automatically add users to a chat room category as a member or manager during the provisioning process based on userole

Provisioning Automation

- Create/update chat rooms
- Create/update chat categories
- Add/remove members in existing chat room
- Assign managers to new/existing chat room(s) and delegate add/remove member privileges to them
- Ability to add/remove managers in an existing chat room

Additionally, Ensim Unify can be configured to enforce established IT policies on a per-user level or globally. This includes ability to configure various configuration options like federation, public IM connectivity, archiving, meeting policy, and enterprise voice. Ensim Unify's template based provisioning can be setup to auto-populate sip address and telephone URIs eliminating all manual steps from the user provisioning process.

Ensim Unify allows you to deploy OCS & Group Chat without compromising security and compliance initiatives and without burdening IT resources.

- Role-based delegation ensures efficiency in IT operations.
- Automation applies business process rules and enforces IT policy to ensure compliance.
- Ongoing change management is simplified while enforcing security standards.

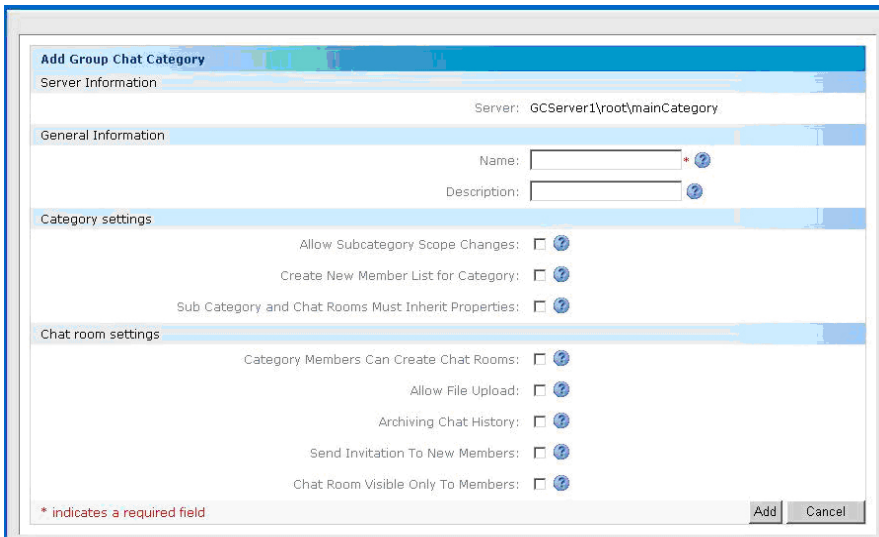


Chat Room Management

Chat room managers are an important component in moderated discussions and Ensim Unify provides you with the ability to add and remove managers in an existing chat room. Similarly, Ensim Unify provides the full range of chat room member management features including the ability for designated administrators and chat room managers to add and remove members in an existing chat room without requiring access to the native tools. Additionally, administrators can drive membership in chat rooms or location of chat rooms based on pre-defined business rules and IT policies.

Managing and Configuring Buddy List

Ensim Unify provides the ability to automatically configure and pre-populate the buddy lists either during on-boarding or as part of account maintenance selected user role. Existing users can import or export their buddy list if policy permits. This gets you working faster by allowing instant use of your buddy list from the moment the user account is provisioned. It can also include department lists or other pre-defined lists for people in your department or company.



Who should use Ensim OCS Manager?

- Organizations with a plan to deploy OCS in the next 6 months
- Organizations who need to automate the enforcement of IT and security policies
- Organizations that want the features of OCS without the provisioning and management headaches

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